VHA would like to cordially invite you to participate in our Patient Safety Summer Series, which is offered at no additional cost to VHA members. We will keep you up to date with weekly e-mail reminders which will include program details and connection information.

Pre-registration is not required for any of the events. Be sure to mark your calendar for these learning opportunities. Outlook appointments will be sent a minimum of 72 hours in advance of each program with the detailed webinar connection information.

**WEBINARS on Patient Safety Topics**

**Join us** on July 16 from 1 - 1:30 p.m. ET for “An introduction to VHA’s Patient Safety Summer Series” webinar. This webinar will kick-off the summer series by describing the educational events and coaching opportunities, including:

- Patient Safety Webinars featuring national experts and leading organizations
- Patient and Family Engagement via Patient and Family Partnership Councils for Quality and Safety (PFPCQS)
- VHA's Rapid Adoption Network®, including on-site training followed by individual coaching calls
- Opportunities for further networking and coaching on patient safety topics

*You will need to complete a short registration to enter the webinar. Be sure to turn up the volume on your computer to hear the audio.

<table>
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<tr>
<th>Date</th>
<th>Time</th>
<th>Topic</th>
<th>Speakers</th>
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| July 23| 1 – 2 p.m. ET | Delirium Prevention & Management: Engaging Staff and the Community | Leading Practices from:  
  - Yale-New Haven Hospital  
  - MedStar Montgomery Medical Center |
| July 30| 2 – 3 p.m. ET | CUSP/TeamSTEPPS                                     | National experts from:  
  - Johns Hopkins Armstrong Institute for Patient Safety & Quality |
| Aug 6  | 1 – 2 p.m. ET | End of Life Care: The significance of Advanced Care Planning | Leading Practices from:  
  - St. Luke’s Medical Center Boise/Meridian |
| Aug 13 | 1 – 2 p.m. ET | Wrong Site Surgery Prevention                        | Leading Practices from:  
  - To be announced |
| Aug 20 | 12:30 – 1:30 p.m. ET | Antibiotic Stewardship                              | National expert:  
  - Edward Septimus, MD, FIDSA, FACP, FSHEA, Clinical Professor, Texas A&M Health Science Center |
| Aug 27 | 1 – 2 p.m. ET | Women’s Health                                       | National expert:  
  - Karen Harris, MD, MPH, OB/GYN and subject matter expert for VHA and the American College of OB/GYN |
| Sept 3 | 1 – 2 p.m. ET | Sepsis                                               | Leading Practices from:  
  - INTEGRIS Baptist Medical Center |
**Date** | **Time** | **Topic** | **Speakers**
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Sept 10 | 1 – 2 p.m. ET | Worker Safety | Leading Practices from:
• To be announced

Sept 17 | 1 – 1:30 p.m. ET | Wrap-up and Lessons Learned from the Summer Patient Safety Series | This webinar will close out the summer series by highlighting the lessons learned from the 8 weeks of educational events and coaching calls.

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**Additional Offerings on Patient Safety Topics**

**Opportunities for Additional Learning**

**Group Coaching/ Mentoring Calls**
- Learn more from your peers on the patient safety topics of most interest to you
- Number of calls will be determined based on participant interest

**Accelerated RAN**
- On-site engagement, followed by weekly coaching for a limited number of participants
- Offered on a first-come, first-served basis

**Access to Resources & Content**
- Best practice information and resources covering a wide array of topics
- Updated tools and customizable templates covering patient safety topics, as well as leadership and culture

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**EXPERT GUIDANCE on Popular PFE Strategy**

PFPCQS, or Patient and Family Partnership Council for Quality and Safety, is an evolved Patient and Family Advisory Council (PFAC) model developed and structured to focus on patient safety and quality improvement topics. PFPCQS can provide insights unlike any other to help deliver safer care and advance “Safety Across the Board” in hospitals.

Expert guidance will be provided by Martin J. Hatlie, JD, CEO, Project Patient Care and Armando Nahum, Principal, H2Pi, through a series of webinars to introduce the concepts and “Office Hours” calls to dive deeper into the topics and to answer your specific questions.

Pre-registration is not required for any of the webinars or calls. Be sure to mark your calendar for these learning opportunities. Outlook appointments will be sent a minimum of 72 hours in advance of each program with the detailed webinar connection information.

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**Date** | **Time** | **Topic** | **Description**
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July 20 | 1 – 2 p.m. ET | Operationalize Patient and Family Engagement through Patient and Family Advisory Councils | This webinar will:
• Discuss national trends regarding patient and family engagement
• Provide an introduction to the concept and the evolution of patient and family councils
• Feature a hospital success story
• Review a proven process to build successful councils through three phases: Assessment and Planning, Building, and Action

July 27 | 1 – 2 p.m. ET | PFPCQS Webinar: The first phase, Assessment & Planning | This webinar will kick-off the three phases to build a Patient and Family Partnership Council for Quality & Safety (PFPCQS) by describing the first phase, Assessment and Planning:
• Gaining hospital leadership support
• Forming a project team, including FAQs
• Assessing opportunities for PFE
• Orienting hospital leaders and BOD
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<th>Date</th>
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<th>Topic</th>
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<tbody>
<tr>
<td>Aug 3</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Office Hours Call: The first phase, Assessment &amp; Planning</td>
<td>This conference call will be an open call to answer your questions and review best practices for the first phase; Assessment and Planning. This call will also allow participants to discuss specific barriers, network and share their experiences with other like-minded hospitals.</td>
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<tr>
<td>Aug 10</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Webinar: The second phase, Building (Part 1)</td>
<td>This webinar will kick-off the second phase to build a Patient and Family Partnership Council for Quality &amp; Safety (PFPCQS); Building, which will be split into two parts. Part 1 will review: • Developing charter and covenants • Creating external &amp; internal applications • Interviewing &amp; selecting council members</td>
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<td>Aug 17</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Office Hours Call: The second phase, Building (Part 1)</td>
<td>This conference call will be an open call to answer your questions and review best practices for the second phase; Building (Part 1), including the importance of the charter and the application process to identify potential council members. This call will also allow participants to discuss specific barriers, network and share their experiences with other like-minded hospitals.</td>
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<td>Aug 24</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Office Hours Call: The second phase, Building (Part 1)</td>
<td>This conference call will be an open call to answer your questions and continue the discussion on Part 1 of Building (the second phase of a PFPCQS), to include the interview process and the importance of selecting the right council members. This call will also allow participants to discuss specific barriers, network and share their experiences with other like-minded hospitals.</td>
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<td>Aug 31</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Webinar: The second phase, Building (Part 2)</td>
<td>This webinar will continue reviewing the second phase to build a Patient and Family Partnership Council for Quality &amp; Safety (PFPCQS), Building, which will be split into two parts. Part 2 will review: • Inaugural meeting best practices • Orienting &amp; training council members</td>
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<tr>
<td>Sept 8</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Office Hours Call: The second phase, Building (Part 2)</td>
<td>This conference call will be an open call to answer your questions and review best practices for the second phase; Building (Part 2), including inaugural meeting best practices and how to orient and train council members. This call will also allow participants to discuss specific barriers, network and share their experiences with other like-minded hospitals.</td>
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<tr>
<td>Sept 14</td>
<td>1 – 2 p.m. ET</td>
<td>PFPCQS Office Hours Call: The third phase, Action</td>
<td>This final conference call will get you ready for Action, the third phase, by reviewing sample projects from existing PFPCQS and discussing sustainability strategies. We will also discuss the future of patient and family councils in regards to federal policies, national trends and initiatives.</td>
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**Contact Us**

For questions about PFPCQS, contact Kellie Goodson at kgoodson@vha.com.

For all other questions, contact Michelle Lewis at mlewis@vha.com.